



powerful suite of management and operational tools for the efficient control of reactive and planned maintenance tasks

The inclusion of data information on Service Level Agreements (SLAs) and other performance measurements enables the management of any number of suppliers.

strategic **benefits**

- ▶ Increases efficiency with flexible and automated communication processes.
- ▶ Company wide solution that allows requesters to log and monitor their own jobs.
- ▶ Actual costs can be measured against estimates providing management reporting for budget purposes.

tactical **benefits**

- ▶ Process driven to deliver predictable results.
- ▶ Compatibility with handheld technologies improves working practices and provides real-time data and reporting facility for mobile workers.
- ▶ Provision of information about Service Level Agreements (SLAs) and other performance measurements enables the management of an unlimited number of suppliers.



operational **benefits**

- ▶▶ Easy to use system with simple display screens.
- ▶▶ Centrally held information can be shared by associating jobs to: suppliers, SLAs, assets, priorities, budgets, contracts and technicians.
- ▶▶ Workloads can be managed on a daily or weekly basis.
- ▶▶ Administration is reduced through the intranet as requesters log their own calls.

integration with other modules

Causeway provides a modular suite of automated management tools, providing comprehensive business solutions for all sizes of business. Our solutions can be expanded to meet business requirements, with full integration between modules, and are supported by a range of services delivered by a highly experienced and dedicated team.

system **administration** and **reporting**

Report creation and administration modules are provided for in-depth reporting and customising information to meet clients' needs and processes.

Helpdesk via **SaaS**

SaaS is a method of outsourcing facilities management applications via a PC, web browser and an internet connection. The SaaS service will reduce implementation and running costs and eliminate IT issues associated with installing the software in-house.

For more information

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