



FM Facts visitor management

comprehensive
management solution
that enhances visitor
experience from
arrival to departure

The FM Facts Visitor Management system enhances the visitor experience from arrival to departure, for both scheduled and drop-in visitors. Easily accessed management information, including traffic volumes and other reception activities improves efficiency, saves administration time and enhances the visitor experience.

strategic benefits

- ▶▶ Monitors traffic through reception in any given time period.
- ▶▶ Provides complete management information on reception activities, including waiting times in reception.
- ▶▶ Helps to create a professional reception environment and enhances visitors' experience.

tactical benefits

- ▶▶ Process driven to deliver predictable results.
- ▶▶ Time is saved by flexible and automated communication processes.
- ▶▶ Badge content can be customised with digital photographs for added security.



operational **benefits**

- ▶▶ Hosts can log their own visitors via a simple and easy to use intranet screen.
- ▶▶ Increases entry speed for pre-booked visitors and deals efficiently with unregistered or unplanned visitors.
- ▶▶ Different badges can be produced for different categories of visitors.

integration with other modules

Causeway provides a modular suite of automated management tools, providing comprehensive business solutions for all sizes of business. Our solutions can be expanded to meet business requirements, with full integration between modules, and are supported by a range of services delivered by a highly experienced and dedicated team.

system **administration** and **reporting**

Report creation and administration modules are provided for in-depth reporting and customising information to meet clients' needs and processes.

visitor management via **SaaS**

SaaS is a method of outsourcing facilities management applications via a PC, web browser and an internet connection. The SaaS service will reduce implementation and running costs and eliminate IT issues associated with installing the software in-house.

For more information

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